

Customs Specialist

Companies: Derry Bros/Allied Group

Locations: Loughgall/Armagh – Hybrid

Salary: £30,000 - £32,000

Contract Type: Permanent

The Opportunity

We are recruiting Customs Specialists to support businesses moving goods across UK and EU borders. These roles span the full customs lifecycle, from processing day-to-day declarations through to providing technical guidance on complex compliance matters.

These are hands-on customs roles in a fast-paced, regulated environment. You will work directly with traders and customers, ensuring goods move correctly, compliantly, and on time.

These are not general call centre roles. They require customs knowledge, regulatory confidence, and the ability to guide businesses through real declaration scenarios.

What You Will Be Doing

These roles span two connected streams of work, and you will operate across both.

Declaration processing and clearance

- Process import and export documentation in line with UK and EU customs regulations
- Calculate duties and VAT across UK and EU import declarations
- Verify invoices, commodity codes and EORI numbers for accuracy
- Request and file direct representation authorisations
- Manage cases through customs examination and inspection routings, keeping customers informed of status and any delays
- Complete supplementary declarations within statutory timelines
- Communicate with customers by email and phone in a high-volume, deadline-driven environment

Compliance, advisory and technical support

- Diagnose and resolve declaration rejections and validation errors
- Guide traders through completion, amendment and resubmission of declarations
- Advise on correct data entry, classification and tariff use
- Ensure declarations meet UK and EU customs legislation
- Identify and mitigate compliance and duty risk
- Support customs authorisation applications and ongoing authorisation conditions
- Assist with audit preparation and responses to regulatory queries
- Stay current with customs regulations and participate in ongoing training

You will provide specialist support across import and export declarations, simplified and standard declarations, supplementary declarations, entry summary declarations, transit, EIDR processes, and controlled goods requirements.

You will work with customs declaration platforms, border management systems and case management tools used across UK and EU customs operations.

What We Are Looking For

Essential:

- Minimum 5 GCSEs at grade C or above, including English and Maths, or a relevant Level 3 qualification
- Good written and verbal communication skills
- Ability to explain technical information clearly to non-specialist audiences
- Strong attention to detail
- Comfortable working to deadlines and managing multiple cases in a high-pressure environment
- Good IT literacy and confidence working with online systems
- A willingness to learn and develop specialist knowledge
- Team player with a proactive approach to problem solving

Who These Roles Suit

These roles are well suited to anyone with an interest in customs and trade who is looking to develop their skills in a technically focused, professional environment. Whether you are returning to work, looking to change career, or building on existing experience, we would like to hear from you.

Why Join

- Work on significant UK and EU customs operations
- Develop specialist expertise across a broad range of customs regimes
- Operate in a technically demanding, compliance-led environment
- Be part of a knowledgeable and experienced customs team